ADVISORY ON THE FURTHER EXTENSION OF THE IMPLEMENTATION OF CONSUMER PROTECTION MEASURES BY ALL CONCERNED ELECTRIC POWER INDUSTRY STAKEHOLDERS, PURSUANT TO EXECUTIVE ORDER NO. 110

In line with Executive Order No. 110 issued by the President on 24 March 2026, declaring a State of National Energy Emergency due to the ongoing conflict in the Middle East involving the United States of America, Israel and Iran and the resulting imminent danger posed on the availability and stability of the country's energy supply, the Energy Regulatory Commission (ERC) **FURTHER EXTENDS** the implementation of the consumer relief protection measures and **DIRECTS** all concerned electric power industry stakeholders to implement the following:

1. Suspension of Disconnection

(a) All Distribution Utilities (DUs) in Luzon, Visayas, and Mindanao shall **SUSPEND** electricity service disconnections of **Residential Consumers with monthly consumption not exceeding two hundred kilowatt-hours (200 kWh) [Covered Consumers]**, for non-payment of their electricity bills covering the period from **November 2026 to December 2026 (New Covered Billing Period)**.

On the other hand, **Residential Consumers with monthly consumption exceeding two hundred kilowatt-hours (200 kWh) and Non-Residential Consumers, regardless of their consumption**, are **NOT COVERED** by the Suspension of Disconnection under the New Covered Billing Period. They are urged to pay their electricity bills during these New Covered Billing Period on or before their due dates, to avoid any disconnection.

(b) To avail of the suspension of disconnection for the New Covered Billing Period, Covered Consumers are **REQUIRED** to pay **on or before 26 November 2026**, all their unpaid regular bills and unpaid installment payments due under the flexible payment arrangements availed of, if any, for the covered billing period of May 2026 to July 2026.

(c) Failure of the Covered Consumers to pay their unpaid regular bills and unpaid installment payments due under the flexible payment arrangements availed of, if any, for May 2026 to July 2026 **on or before 26 November 2026**, shall disqualify them from the suspension of disconnection for the New Covered Billing Period, and the DUs may

disconnect their electricity for non-payment thereof, upon prior written notice.

(d) For the covered billing period of August 2026 to October 2026, in case the Covered Consumers has any unpaid regular bills and/or monthly installment payments due under the flexible payment arrangements availed of, if any, and/or any payments due, the DUs shall likewise suspend the disconnection of electricity of the Covered Consumers, *provided that*, the Covered Consumers have fully paid their total amount due for the covered billing period of May 2026 to July 2026, as provided in this *Advisory*.

2. Flexible Payment Options for Covered Consumers

DUs shall implement staggered or deferred payment for the Covered Consumers for the New Covered Billing Period herein for at least three (3) months from receipt of the electricity bill.

Payment may be spread over three (3) months, with installments reflected in subsequent billing statements.

The payment scheme is illustrated below:

NEW COVERED BILLING PERIOD	ELECTRICITY CONSUMPTION, KWH	AMOUNT DUE, PHP	REMARKS
November 2026	80	900	Deferred Bill
December 2026	95	1,200	Deferred Bill

In the illustration, the Covered Consumer has deferred bills in the amounts of PhP900.00 and PhP1,200.00 for the billing periods of November 2026 and December 2026, respectively, which may be paid in at least three (3) equal monthly installments.

Payment Schedule:

ELECTRICITY BILLS	AMOUNT DUE, PHP	AMORTIZATION PAYMENTS OF DEFERRED BILLS, PHP		TOTAL AMOUNT DUE, PHP
		900	1,200	
November 2026	900	300		300

ELECTRICITY BILLS	AMOUNT DUE, PHP	AMORTIZATION PAYMENTS OF DEFERRED BILLS, PHP		TOTAL AMOUNT DUE, PHP
		900	1,200	
December 2026	1,200	300	400	700
January 2027	1,000	300	400	1,700
February 2027	1,000		400	1,400

However, nothing in this *Advisory* shall preclude the Covered Consumers from paying their electric bills in full for the New Covered Billing Period. Thus, Covered Consumers, who are able to pay their electric bills in full, are urged to pay the same.

3. Extended Due Dates for Unpaid Bills for Non-Covered Consumers

Residential consumers with monthly consumption exceeding two hundred kilowatt-hours (200 kWh),and non-residential consumers, regardless of their consumptions in the captive markets (Non-Covered Consumers) with unpaid bills for the covered billing period of May 2026 to July 2026, and August 2026 to October 2026 must pay the same on the following due dates, to avoid disconnection:

COVERED BILLING PERIOD	DUE DATES
May 2026 to July 2026	26 November 2026
August 2026 to October 2026	26 December 2026

Failure to pay their unpaid bills on the above-mentioned due dates shall authorize the DUs to disconnect the electricity of the Non-Covered Consumers, subject to prior written notice.

Notwithstanding the foregoing due dates, the DUs are not precluded from entering into flexible installment scheme with the said Non-Covered Consumers, to allow the staggered or deferred payment of any of unpaid bills of the said Non-Covered Consumers.

4. Extension of Payment Schemes to DUs

Generation Companies (GenCos), Power Sector Assets and Liabilities Management Corporation (PSALM), National Power Corporation (NPC), National Transmission Corporation (TRANSCO), National Grid Corporation of the Philippines (NGCP), Independent Power Producers (IPPs), Independent Power Producer Administrators (IPPAs), and Market Operator (MO) shall **extend the same payment scheme to the DUs**. The DUs shall segregate the amounts paid by the consumers to determine the amount due to GenCos, PSALM, NPC, TRANSCO, NGCP, IPPs, IPPAs and MO, which shall be paid on a staggered basis for at least three (3) months.

5. Compliance Reporting

DUs are required to submit their compliance to the directives under this *Advisory* **on or before 31 January 2027**.

For guidance and strict compliance.